Manoir Ramezay is a small and cozy hotel located in Marieville. The hotel has totally 14 rooms, 9 rooms and 5 suites, which are carefully decorated to respect the history that is still alive within our walls. Besides, guests can also take advantage of our 4-season spa and living room on the roof terrace.

The owner of the hotel is a couple, who bought this hotel four years ago. Since it’s not a big hotel, they have one employee for the front desk. The owner is in charge of the breakfast and room cleaning.

The owners have the basic knowledge of office, like word, excel and PPT. In order to have a good business, the owners want to improve their system and learn how to use it if necessary.

After discussion with the owners, the most important problem is synchronization of room availability among hotel website, booking.com, Expedia and Airbnb. Now, they need to update manfully when a room is booked from other website. Another problem is lacking of the database to save past customer information. According to the problems, we plan to create system that can Fulfill both requirements at the same time.